Library Committee Report, 2017

Elizabeth Mamo
Objective

- Review Library services for 2017
- Demonstrate the Library’s impact on system goals
Every service interaction is tracked and tied to system goals. Here are our 2017 contributions.
Librarians have observed that search topics are more complex. There is a noted increase in requests from administrators for benchmarking and best-practice type information. Nursing continues to be our heaviest users. The information we provide supports goals such as falls reduction, readmission reduction, CLABSI etc.

Our services help keep clinicians at the bedside

Articles that are not freely available on the web are obtained through the library’s subscriptions or through reciprocal agreements with other libraries

Two Librarians are active members of magnet steering committee
Network Development

- NYS grant-funded Circuit Librarian program
- System licenses for UpToDate and Lexicomp
- EBP and Magnet support
- Residency support
- Certification
- Shared catalog with Unity Library

- State grant allows us to provide Librarian support to CSH and NWCH
- Lexicomp is now distributed across all pharmacy budgets
- Other sites in system are adopting EBP and Magnet processes
- All residents are assigned a Librarian
- Provide articles, books and study materials to support certification
• A resident is presently comparing readmission rates on rounding units for patients who received or did not receive this service
Innovation and Population Health

- Current awareness – actively monitor specific topics and publications
- Evidence based practice – committee leadership, protocol and QI project development, mentoring and education
- Liaison program
- RRH-authored publications report and publishing support
- Media services new studies alerts

- Keeps RRH on the cutting edge
- RGH’s robust EBP program is largely influenced by a Librarian trained in EBP
- Each department has an assigned Librarian
- Monitor publication activity of RRH authors and promote internally and externally. Support RRH authors in publication efforts – editing, reference management, publisher requirements etc
- Provide media services with breaking research for potential press visibility
Library staff publications/presentations

Leadership/Professional contributions

- Advisory committee, Rochester Regional Library Council: Elizabeth Mamo
- Chair, National Network of Libraries of Medicine, MAR, Hospital Services Special Advisory Group: Tami Hartzell
- Co-investigator, Hospital Libraries Benchmarking Survey: Elizabeth Mamo
- Editorial Advisory Board for Evidence-Based Practice in Nursing and Healthcare, 4th Edition by Bernadette Melnyk and Ellen Fineout-Overholt: Tami Hartzell
- President, Penfield Public Library Board of Trustees: Mary McVicar Keim
- Treasurer, Upstate New York chapter of the Medical Library Association: Elizabeth Mamo
• Who can we serve? How is information inequity addressed? Inability to plan services without knowing the expectation for libraries. Recent library staff reduction prohibits us from expanding services; some services may have to be cut. How will master facility plans, shrinking print collections and future library services impact existing physical space?

• Explore expanding program to additional units

• In early stages of exploration – partnership with Foundation – funding through Twig

• Exploring supplementing library staff with LIS intern

• Showcases system excellence

(all of above require staff and/or $A
Issues to address in 2018, continued

- Partner with nursing to develop a grant-funded community outreach project
- Increasing price pressure from vendors and ongoing requests from all RRH staff for e-resource access
  - Nursing Reference Center
  - VisualDx
  - Journals/budget cuts
- Nursing certification
- Exploring internship for MLS students (SU, U of B)

- Project would also support magnet requirements

- No answers as to how a system license for NRC would be funded. Current inequity across all 5 sites, delays process of aligning nursing practices.
  VisualDx = no apparent interest in system access, may have to cancel RGH subscription to accommodate for other budget cuts
  Journals are not “discretionary” for a library. Without access patient safety is compromised, copyright is exceeded and we will have to purchase per article

- Nurses are encouraged to obtain certification but there are no funds to purchase books to help them prepare
Testimonials

- Your team is a big part of the backbone in the care delivered to RGH patients.
- This will be very useful in supplementing our case review.
- We are writing an IRB to do a potential study in this area. This is so great.
- This would have taken me a long time to research and I really appreciate your time.
- This was REALLY helpful! As usual, the support from our librarians is wonderful and appreciated!
- I now know the symptoms of COPD flare-ups and what to do about them. If I knew this before I wouldn’t have waited so long to see my doctor.
- I wasn’t sure how easy it would be to track down these old articles, but you guys are amazing!
- This will be helpful in creating a standard to audit. Thank you for your hard work.
- Thanks for all you do. We’re lucky to have great libraries in our system!
- I really appreciate the work you and your team do to support us clinicians.