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Rochester General Hospital Edition

May 2006

CONFLICT

Differences of opinion are part of life. Conflict is not necessarily bad, but it does need to be managed at work and at home so that people can continue to cooperate to get things done. As much as twenty percent of a manager's time may be spent attempting to resolve conflicts. If you would like copies of any of these articles, or if you would like further information on this topic, please contact any library staff member.

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