RRH Library Newsletter, April 2008

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### PATIENT SATISFACTION LINKED TO STAFF MORALE

Research has shown that if staff satisfaction and morale are improved then often patient satisfaction improves. If you would like copies of any of these articles, or if you would like further information on this topic, please contact any library staff member.


**Anonymous**, “Here are 6 great ideas for boosting staff morale... second part of a two-part series.” *Same-Day Surgery*, 26(8): 106-7, 2002 Aug.


**Anonymous**, “New staff and a team approach boost morale: patient satisfaction numbers also climb higher.” *ED Management*, 19 (9): 105-6, 2007 Sep.


