

Rochester Regional Health

RocScholar

Rochester Regional Health authored publications and proceedings

4-1-2008

RRH Library Newsletter, April 2008

Libraries at Rochester Regional Health

Follow this and additional works at: <https://scholar.rochesterregional.org/rrhpubs>



Part of the [Health Sciences and Medical Librarianship Commons](#)

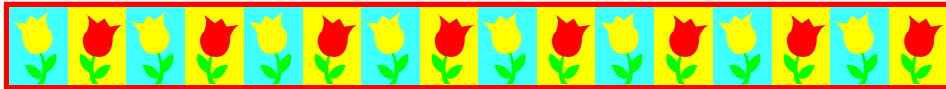
Recommended Citation

Libraries at Rochester Regional Health. (2008). RRH Library Newsletter, April 2008. *LibraLinks* Retrieved from <https://scholar.rochesterregional.org/rrhpubs/799>

This Newsletter is brought to you for free and open access by RocScholar. It has been accepted for inclusion in Rochester Regional Health authored publications and proceedings by an authorized administrator of RocScholar. For more information, please contact Lisa.Buda@rochesterregional.org.

Rochester General Hospital Edition

April 2008



WERNER HEALTH SCIENCES LIBRARY

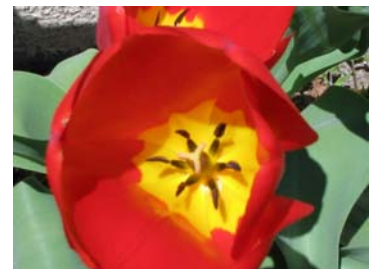
585-922-4743 Voice
585-544-1504 Fax
wellness@viahealth.org

We can be reached 24 hours a day by e-mail or phone mail



APRIL 2008 LIBRARY HOURS

- ❖ Mon -Fri 8 AM – 9 PM
- ❖ Sat 8:30 AM – 5 PM
- ❖ Sun 12 NOON – 5 PM



CYBERTOOLS

Werner Library's online catalog:

<http://maple.cybertoolsforlibraries.com/cgi-bin/CyberHTML?GHRNYHO>



Ovid is now Ovid SP

Ovid's new *Generic* ID & password for RGH are:

ID: rghlibrary
Password: rgh008

Only University of Rochester affiliated personnel should continue to use their current personal ID and password at:

<http://www.urmc.rochester.edu/miner/>

PATIENT SATISFACTION LINKED TO STAFF MORALE

Research has shown that if staff satisfaction and morale are improved then often patient satisfaction improves. If you would like copies of any of these articles, or if you would like further information on this topic, please contact any library staff member.

Anonymous, "Boosting staff morale helps improve patient satisfaction score." *Performance Improvement Advisor*, 9(8):93-4, 85, 2005 Aug.

Anonymous, "Here are 6 great ideas for boosting staff morale... second part of a two-part series." *Same-Day Surgery*, 26(8): 106-7, 2002 Aug.

Anonymous, "Keep morale high -- hire the right people: ongoing training increases skills, motivation." *Same-Day Surgery*, 27 (7): 77-8, 2003 Jul.

Anonymous, "New staff and a team approach boost morale: patient satisfaction numbers also climb higher." *ED Management*, 19 (9): 105-6, 2007 Sep.

Anonymous, "Patient satisfaction depends on staff morale." *Hospital Case Management*, 11(10):152-4, 2003 Oct.

Anonymous, "Staff morale low? Before spending money, hear what employees want: 5 top predictors of satisfaction listed for hospitals, ASCs... first part of a two-part series." *Same-Day Surgery*, 26 (7): 85-7, 2002 Jul.

Appold K., "As we see it. Building staff morale." *Clinical Leadership & Management Review*, 16 (6): 460-3, 2002 Nov-Dec.

Day GE. Minichiello V. Madison J., "Nursing morale: what does the literature reveal?" *Australian Health Review*, 30 (4): 516-24, 2006 Nov.

Kerfoot K., "Patient satisfaction and high-reliability organizations: what's the connection?" *Nursing Economics*, 25(2):119-20, 2007 Mar-Apr.

Montoro-Rodriguez J; Small JA., "The role of conflict resolution styles on nursing staff morale, burnout, and job satisfaction in long-term care." *Journal of Aging & Health*, 18 (3): 385-406, 2006 Jun.

Radcliffe M., "Low morale in nursing is about more than pay." *Nursing Times*, 103 (30): 52, 2007 Jul 24-30.

Stapleton P. et al., "Boosting morale and improving performance in the nursing setting." *Journal of Nursing Management*, 15 (8): 811-6, 2007 Nov.

Weber DO., "Physicians offer prescriptions to boost low morale." *Physician Executive*, 32(6):16-22, 2006 Nov-Dec.

Yang K. Huang C., "The effects of staff nurses' morale on patient satisfaction." *Journal of Nursing Research*, 13 (2): 141-52, 2005 Jun.