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## Rochester General Hospital Edition

January 2008

### CARING

Consumers of health care expect caring behaviors and become satisfied and loyal customers when their health experience included caring. In today's health care environment, however, caring often takes a back seat to task completion and capital expenditures. If you would like copies of any of these articles, or if you would like further information on this topic, please contact any Library staff member.

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**Gorski PA.**, "Caring relationships: an investment in health?" *Public Health Reports*. 115(2-3):144-50, 2000 Mar-Jun.

**Heliker D.**, "Story sharing: restoring the reciprocity of caring in long-term care." *Journal of Psychosocial Nursing & Mental Health Services*. 45(7):20-3, 2007 Jul.

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**Sikma SK.**, "Staff perceptions of caring: the importance of a supportive environment." *Journal of Gerontological Nursing*. 32(6):22-31, 2006 Jun.

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**Watson J.**, "Caring theory as an ethical guide to administrative and clinical practices." *Nursing Administration Quarterly*. 30(1):48-55, 2006 Jan-Mar.

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