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## RRH Library Newsletter, November 2010

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## Rochester General Hospital Edition

November 2010



### WORKPLACE BULLYING

Workplace bullying is a serious problem affecting healthcare organizations. Abusive workplaces result in lack of job satisfaction, poor retention, and adverse patient outcomes. If you would like copies of any of these articles, or if you would like further information on this or any topic, please contact any library team member

**Anonymous.** "Bullying takes toll on HCWs and patients." *Hospital Employee Health*, 29(3):28-30, 2010 Mar.

**Anonymous.** "The ins and outs of bullying at work." *Same-Day Surgery*, 34(5):52-3, 2010 May.

**Cleary M. et al.**, "Dealing with bullying in the workplace: toward zero tolerance." *Journal of Psychosocial Nursing & Mental Health Services*, 47(12):34-41, 2009 Dec.

**Dellasega CA.**, "Bullying among nurses." *American Journal of Nursing*, 109(1):52-8, 2009 Jan.

**Johnston M. Phanhtarath P. Jackson BS.**, "The bullying aspect of workplace violence in nursing." *Critical Care Nursing Quarterly*, 32(4):287-95, 2009 Oct-Dec.

**Johnson SL. Rea RE.**, "Workplace bullying: concerns for nurse leaders." *Journal of Nursing Administration*, 39(2):84-90, 2009 Feb.

**Leiper J.**, "Nurse against nurse: how to stop horizontal violence." *Nursing*, 35(3):44-5, 2005 Mar.

**Longo J. Sherman RO.**, "Leveling horizontal violence." *Nursing Management*, 38(3):34-7, 50-1, 2007 Mar.

**Martin WF.**, "Is your hospital safe? Disruptive behavior and workplace bullying." *Hospital Topics*, 86(3):21-8, 2008 Summer.

**Murray JS.**, "Workplace bullying in nursing: a problem that can't be ignored." *MEDSURG Nursing*, 18(5):273-6, 2009 Sep-Oct.

**Olender-Russo L.**, "Reversing a bullying culture." *RN*, 72(8):26-9, 2009 Aug.

**Thomas SP.**, "Professional development. 'Horizontal hostility': nurses against themselves: how to resolve this threat to retention." *American Journal of Nursing*, 103(10):87-8, 91, 2003 Oct.



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### November 2010 LIBRARY HOURS

- ❖ Mon -Fri 8 AM – 9 PM
- ❖ Sat 8:30 AM – 5 PM
- ❖ Sun 12 NOON – 5 PM
- ❖ **CLOSED Thursday & Friday November 25 & 26<sup>th</sup> for Thanksgiving. Enjoy!**

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### Additional Management Books

We have additional copies of Studer: Hardwiring Excellence and Jazwiec: Eat that Cookie. Additionally we have several copies of Studer Group: The Nurse Leader Handbook. These management titles will soon be added to the Management shelf across from the front office.

