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## Rochester General Hospital Edition

September 2012



### CREATING A CULTURE OF SAFETY

The behaviors, values, and attitudes of an organization and its team members help to define a corporate culture. In healthcare facilities, this culture should reflect a commitment to patient health and safety. Leadership, communication, teamwork, and

a willingness to learn from one's mistakes assist in creating a culture of safety.

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Bibliography compiled by Eileen Shirley, M.L.S.

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