High reliability organizations (HROs) such as airlines and nuclear power plants have systems in place to avoid accidents. Healthcare has adopted the HRO concept in an effort to improve quality and safety. By becoming high reliability organizations hospitals and health systems are aiming to completely eliminate errors.

To suggest a topic, please email wellness@rochesterregional.org. To read the full article, click the linked title or contact the Werner Medical Library.


- **Institute for Healthcare Improvement.** (2017). Reliable systems and processes.


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**National Library Week**

**April 9-15**

“Libraries Transform” is the theme of this year’s National Library Week. Sponsored by the American Library Association (ALA) each April, it is a time to recognize the contributions of libraries and librarians and to promote library use and support.

All types of libraries - school, public, academic, medical, legal, and others – help transform lives by providing access to technology, training, information literacy, diverse collections, and other resources.

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**Werner Medical Library**

**How to contact us:**

(585) 922-4743  wellness@rochesterregional.org


**Patient Education Information**

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**Library Hours**

Mon - Fri  8:00 AM – 9:00 PM  
Sat             8:30 AM – 5:00 PM