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Libraries at Rochester Regional Health. (2018). RRH Library Newsletter, September 2018. Werner Voice Retrieved from https://scholar.rochesterregional.org/rrhpubs/682

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# WERNER VOICE



# ROCHESTER GENERAL HOSPITAL September 2018

### **Supporting Staff during Organizational Change**

Innovation on an organizational level can be stressful, even when the context is positive. Uncertainty, pressure to meet goals, and feeling uninvolved in decision-making all contribute to further tension. Support and transparency from all levels of management can engage employees and reduce turnover during periods of change.

- Changes in VA psychiatrists' attitudes about work environment and turnover during mental health service enhancement. Mohr DC, Bauer MS, Penfold RB.
- From strategy to action: how top managers' support increases middle managers' commitment to innovation implementation in health care organizations. Birken SA, Lee SY, Weiner BJ, Chin MH, Chiu M, Schaefer CT.
- Ready for Change? The Role of Physician and Staff Engagement, Burnout, and Workplace Attributes. Hung D,
   Chen PH.
- Ready, Set, Change! Development and usability testing of an online readiness for change decision support tool for healthcare organizations. Timmings C, Khan S, Moore JE, Marquez C, Pyka K, Straus SE.
- The use of external change agents to promote quality improvement and organizational change in healthcare organizations: a systematic review. Alagoz E, Chih MY, Hitchcock M, Brown R, Quanbeck A.

Bibliography by Rachel Becker, MLIS

### **Werner Medical Library**

1425 Portland Ave Rochester NY 14621 (585) 922-4743 wernerlibrary.org

### **Consumer Health Information**

922-WELL (922-9355) wernerlibrary.org/wellness

#### Hours:

Monday-Friday: 8 AM – 9 PM Saturday: 9 AM to 5 PM

Sunday: Closed

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