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Health Literacy Tools for Health Professionals

To the clinician, health literacy means providing “accurate, accessible and actionable information for all” ([CDC, 2019](#)). Promoting health literacy requires a solid foundation of resources to create language-, age- and reading level-appropriate materials for patients. Below is a selection of links to assist health professionals in enhancing consumer health literacy. For more consumer health resources, you can also contact our Consumer Health Librarian, Mary Ann Howie, at maryann.howie@rochesterregional.org.

- [Werner Medical Library – Health Literacy Resources](#): Links to resources for healthcare professionals to create and disseminate health information to patients.
- [AHRQ Health Literacy Universal Precautions Toolkit](#): A toolkit from the Agency for Healthcare Research and Quality designed to help primary care practitioners increase patient understanding of health information.
- [Ten Attributes of Health Literate Health Care Organizations](#): AHRQ’s list of characteristics of healthcare organizations which promote health literacy, with guides to address those attributes.
- [Health Literacy](#): The U.S. Centers for Disease Control and Prevention’s health literacy toolkit.
- [Health Equity](#): Resources from the Joint Commission on health equity and literacy.
- [Clear Communication](#): A health literacy guide from the National Institutes of Health.

By Rachel Becker, MLIS

Werner Medical Library

1425 Portland Ave
Rochester NY 14621
(585) 922-4743
wernerlibrary.org

Consumer Health Information

922-WELL (922-9355)
wernerlibrary.org/wellness

Holiday Hours:

Thursday 11/28: Closed
Friday 11/29: Closed
Saturday 11/30: Closed

Normal hours resume Monday 12/2.

(Badge swipe access available 24/7 for RGH clinical staff.)